

ID. Date of interview  
date 03/01/20

ID. Time interview started  
start 11:51:28

ID.end Completion date of interview  
Date 03/01/20

ID.end Time interview ended  
12:04:55

ID. Duration of interview  
time 13.45

Start of new case

Q1 Does the draft guidance cover the relevant issues about the right of access?

☒ Yes

☐ No

☐ Unsure / don't know

If no or unsure/don't know, what other issues would you like to be covered in it?

Q2 Does the draft guidance contain the right level of detail?

☐ Yes

☒ No

☐ Unsure / don't know

If no or unsure/don't know, in what areas should there be more detail within the draft guidance?

Page 26 - please provide more information and examples relating to emails. Does an organization need to provide copies of all emails or can it refer to the (general) topics that are covered in the emails e.g. management human resources. Can an organization limit access to the most recent emails (e.g. the last six months) as, in particular for SARs of employees there may be 1,000+ emails that can have the name of the employee who filed a SAR, often without any other relevant personal information. Reviewing all takes an excessive amount of time. How to protect the privacy interests of the senders/recipients of the emails in particular when there are many emails? Redacting sensitive parts of the emails (when the other colleagues did not provide consent) can take more time than the one month reply period for a SAR.

Page 37 - can you provide more explanation and examples about the exemptions that can apply?

Q3 Does the draft guidance contain enough examples?

☐ Yes

☒ No

☐ Unsure / don't know

If no or unsure/don't know, please provide any examples that think should be included in the draft guidance.

See my answer above.

- Q4 We have found that data protection professionals often struggle with applying and defining 'manifestly unfounded or excessive' subject access requests. We would like to include a wide range of examples from a variety of sectors to help you. Please provide some examples of manifestly unfounded and excessive requests below (if applicable).
- "I want to have a copy of all emails that the company has on me (employee) going back five years."

- Q5 On a scale of 1-5 how useful is the draft guidance?

|                          |                        |                             |                                  |                         |
|--------------------------|------------------------|-----------------------------|----------------------------------|-------------------------|
| 1 - Not at all<br>useful | 2 – Slightly<br>useful | 3 –<br>Moderately<br>useful | 4 – Very<br>useful               | 5 – Extremely<br>useful |
| <input type="radio"/>    | <input type="radio"/>  | <input type="radio"/>       | <input checked="" type="radio"/> | <input type="radio"/>   |

- Q6 Why have you given this score?
- Structured guidance - accessible language and many examples

- Q7 To what extent do you agree that the draft guidance is clear and easy to understand?

|                       |                       |                               |                                  |                       |
|-----------------------|-----------------------|-------------------------------|----------------------------------|-----------------------|
| Strongly<br>disagree  | Disagree              | Neither agree<br>nor disagree | Agree                            | Strongly<br>agree     |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/>         | <input checked="" type="radio"/> | <input type="radio"/> |

Q8 Please provide any further comments or suggestions you may have about the draft guidance.

Q9 Are you answering as:

- ☐ An individual acting in a private capacity (eg someone providing their views as a member of the public)
- ☒ An individual acting in a professional capacity
- ☐ On behalf of an organisation
- ☐ Other

Please specify the name of your organisation:

TE

What sector are you from:

private

Q10 How did you find out about this survey?

- ☐ ICO Twitter account
- ☐ ICO Facebook account
- ☐ ICO LinkedIn account
- ☐ ICO website
- ☐ ICO newsletter
- ☐ ICO staff member
- ☐ Colleague
- ☐ Personal/work Twitter account
- ☐ Personal/work Facebook account
- ☐ Personal/work LinkedIn account
- ☒ Other

If other please specify:

Data privacy newsletter